



May 23, 2013
Via Web Filing

Ms. Jocelyn Boyd, Chief Clerk
South Carolina Public Service Commission
101 Executive Center Dr.
Columbia, SC 29210

RE: ACN Communication Services, Inc.
Tariff Revision - South Carolina Tariff No. 2 (Local Exchange)

Dear Ms. Boyd:

Enclosed for filing please find the original of the above referenced tariff filing submitted on behalf of ACN Communication Services, Inc. This filing introduces ACN Business Advantage Unlimited and ACN Business Advantage Plus services and makes textual clarifications to the tariff.

The Company respectfully requests an effective date for this filing of June 15, 2013.

The following tariff pages are included with this filing:

Preface:

13 th Rev. Page 2	Updates Check Sheet
12 th Rev. Page 3	Updates Check Sheet
Original Page 3.1	Updates Check Sheet

Section 4:

1 st Rev. Page 2	Deletes Business Rate References
1 st Rev. Page 3	Deletes Business Rate References
1 st Rev. Page 4	Deletes Business Rate References

Section 5:

Original Pages 11 - 16	Adds ACN Business Advantage Unlimited and Advantage Plus
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Section 6:

2 nd Rev. Page 3	Deletes Business Rate References
1 st Rev. Page 4	Deletes Business Rate References
2 nd Rev. Page 16	Deletes Business Rate References

Section 11:

1 st Rev. Page 1	Deletes Business Rate References
1 st Rev. Page 2	Deletes Business Rate References
Original Page 6.7 – 6.10	Adds ACN Business Advantage Unlimited and Advantage Plus
2 nd Rev. Page 7	Deletes Business Rate References
1 st Rev. Page 7.1	Deletes Business Rate References
3 rd Rev. Page 10	Deletes Business Rate References

Ms. Jocelyn Boyd, Chief Clerk
South Carolina Public Service Commission
Page 2 of 2

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to sthomas@tminc.com.

Thank you for your assistance in this matter.

Sincerely,

/s/Sharon Thomas

Sharon Thomas

Consultant to ACN Communication Services, Inc.

cc: Legal Department - ACN Comm Serv
Mr. C. Dukes Scott, Executive Director
file: ACN Comm Serv - South Carolina - Local
tms: SCL1301

Enclosures
ST/lm

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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SECTION 4 - SERVICE CHARGES AND SURCHARGES, (CONT'D)**4.1 Service Order and Change Charges, (Cont'd)****4.1.2 Maximum Rates**

	<u>Residence</u>
Line Connection Charge	
First line, per request	\$85.00
Additional line, each	\$85.00
Moving of Service, per line	\$85.00
Transfer of Service, per order	\$30.00
Telephone Number Change	\$30.00
Service Order Charge	\$30.00
Add Calling Features	\$10.00

(D)**(D)**

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SECTION 4 - SERVICE CHARGES AND SURCHARGES, (CONT'D)**4.2 Temporary Suspension of Service****4.2.1 Description**

Upon the request of the Customer and where equipment arrangements permit, service may be temporarily suspended for a period not to exceed nine months. Suspension of service and restoral may begin or terminate on any day of the month provided notice is given sufficiently in advance for arrangements to be made. Service will be disconnected to the extent necessary to assure that no inward or outward service will be available during the period of suspension. The monthly rate for service during the period of the temporary suspension is dependent upon the service plan to which the Customer is subscribed.

4.2.2 Maximum Rates

	<u>Residence</u>	(D)
<u>Nonrecurring Charge</u>		
All Service Levels:	\$40.00	
<u>Monthly Recurring Charge</u>		
ACN Advantage Home – Standard and Value Options	\$40.00	
ACN Advantage Plus – Standard and Value Options	\$40.00	
ACN Advantage Unlimited	\$40.00	
ACN Data/Fax Line	\$40.00	
		(D)

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SECTION 4 - SERVICE CHARGES AND SURCHARGES, (CONT'D)**4.3 Restoral Charge****4.3.1 Description**

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section 2 of this price list.

4.3.2 Maximum Rates

	<u>Residence</u>	(D)
Restoration after temporary denial, but prior to completion of order to discontinue service:	\$30.00	 (D)

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SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)**5.6 ACN Business Advantage Unlimited**

(N)

ACN Business Advantage Unlimited is a bundled local and toll service that provides commercial Customers with unlimited local calling, specified calling features and unlimited direct dialed domestic/Canada long distance service for a flat monthly rate. The Customer may also purchase data/fax lines for a separate monthly rate and/or Toll Free long distance service.

5.6.1 Terms and Conditions**A. Restrictions and Limitations**

1. ACN Business Advantage Unlimited is available where offered and only to customers with an existing local exchange service access line provided by another local carrier. Customers must sign a service contract subject to ACN's approval. Certain calling features may not be available in all areas. The service may be used only for commercial voice calling. If it is determined that local usage is not consistent with commercial voice applications, the Customer's service may be disconnected after proper notice to the Customer.
2. Unlimited long distance calling included in this plan is strictly for typical commercial voice applications and is subject to the following restrictions: the unlimited plan shall not be used in connection with auto-dialers, internet dialing, fax blasting, telemarketing, call centers, party lines, or similar activities. Incidental calling for dial-up internet access, data, and fax applications is permitted up to a maximum of 1,000 minutes within any 30-day period. Usage beyond this threshold is presumed to be inconsistent with typical commercial voice applications and is strictly prohibited. If the Company determines that the usage is inconsistent with the usage restrictions described herein, the Company may take immediate action to enforce the restrictions, including, but not limited to service suspension, re-billing at the Company's standard long distance rates, and transition to a usage-rated long distance plan

B. Service Term and Termination Liability

1. Service is offered only on a contract basis with a minimum term of three (3) years.
2. An Early Termination Fee (ETF) of \$300, decremented by \$8.33 per month, will be applied if the Customer terminates the service prior to the end of the contract term.

(N)

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SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)
5.6 ACN Business Advantage Unlimited, (Cont'd.)

(N)

5.6.2 Service Features

- A. Local line and unlimited local calling, subject to limitations noted in Section 5.6.1.
- B. Subject to availability, the following calling features are included in the service: Caller ID, Caller ID w/Name & Number, Call Forwarding Variable, 3 Way Calling, Speed Dial 30, Repeat Dialing/Auto Redial *67, Auto Callback *69, and Call Screening.
- C. Subject to availability, the following calling features may be added to the service at no additional charge upon request by the customer at the time of service initiation: Hunting, Call Waiting (incompatible with hunting feature), and Call Waiting ID (incompatible with hunting feature).
- D. Unlimited direct dialed domestic long distance calling and calling to Canada, subject to limitations noted in Section 5.6.1.
- E. Data/fax line(s) are available, subject to three (3) lines per account and limitations noted in Section 5.6.1. See Company's So. Carolina Tariff No. 1 for data/fax line(s) long distance terms and rates.
- F. Toll Free service is available to customers who subscribe to ACN Business Advantage Unlimited service, subject to limitations. See Company's So. Carolina Tariff No. 1 for terms and rates.

5.6.3 Maximum Rates and Charges**A. Non-Recurring Charges**

Service connection and/or change charges may apply.

Add feature Charge	\$10.00
Line Connection Charge, Initial Line	\$100.00
Line Connection Charge, Additional Line	\$19.98
Move Charge, Weekdays	\$100.00
Move Charge Weekends, Holidays	\$150.00
Restoral of Suspended Service Charge	\$24.00
Service Call Charge	\$140.00
New Installs per Acct	\$100.00

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SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)
5.6 ACN Business Advantage Unlimited, (Cont'd.)**(N)****5.6.3 Maximum Rates and Charges, (Cont'd.)****B. Monthly Recurring and Usage Charges**Local Service,

Local Exchange Access Line, per month \$99.98

Data/Fax Line, per month \$79.98

Operator Services, per call

Operator Assistance \$10.00

Collect \$10.00

Busy Line Interrupt \$9.00

Directory Assistance

Local Directory Assistance \$3.50

National Directory Assistance \$2.50

Directory Listing Services

Non-listed number, per month \$5.98

Non-published number, per month \$7.98

Additional listings – local or foreign, per month \$12.00

Toll Free Directory Listing, per month \$50.00

Features, per use

Repeat Dialing \$1.50

Call Trace \$10.00

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SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)**5.7 ACN Business Advantage Plus**

(N)

ACN Business Advantage Plus is a bundled local and toll service that provides commercial Customers with unlimited local calling, specified calling features for a flat monthly rate and direct dialed long distance service billed on a usage basis. The Customer may also purchase data/fax lines for as separate monthly rate for a separate monthly rate and/or Toll Free long distance service.

5.7.1 Terms and Conditions**A. Restrictions and Limitations**

ACN Business Advantage Plus is available where offered and only to customers with an existing local exchange service access line provided by another local carrier. Customers must sign a service contract subject to ACN's approval. Certain calling features may not be available in all areas. The service may be used only for commercial voice calling. If it is determined that local usage is not consistent with commercial voice applications, the Customer's service may be disconnected after proper notice to the Customer.

B. Service Term and Termination Liability

1. Service is offered only on a contract basis with a minimum term of three (3) years.
2. An Early Termination Fee (ETF) of \$300, decremented by \$8.33 per month, will be applied if the Customer terminates the service prior to the end of the contract term.

(N)

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SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)**5.7 ACN Business Advantage Plus, (Cont'd.)**

(N)

5.7.2 Service Features

- A. Local line and unlimited local calling, subject to limitations noted in Section 5.7.1.
- B. Subject to availability, the following calling features are included in the service: Anonymous Call Rejection with Caller ID, Speed Calling 30, Speed Calling 8, Call Forwarding Variable, Ultra Forward, Caller ID Deluxe, Caller ID with Name and Three Way Calling.
- C. Subject to availability, the following calling features may be added to the service at no additional charge upon request by the customer at the time of service initiation: Hunting 1, Hunting 2, Hunting – Multi Line, Hunting – Series, Call Waiting, Call Waiting ID and Call Waiting ID with Name.
- D. Direct dialed long distance calling. See Company's So. Carolina Tariff No. 1 for terms and rates.
- E. Data/fax line(s) are available, subject to three (3) lines per account and limitations noted in Section 5.7.1. See Company's So. Carolina Tariff No. 1 for data/fax line(s) long distance terms and rates.
- F. Toll Free service is available to customers who subscribe to ACN Business Advantage Plus service, subject to limitations. See Company's So. Carolina Tariff No. 1 for terms and rates.

5.7.3 Maximum Rates and Charges**A. Non-Recurring Charges**

Service connection and/or change charges may apply.

Add feature Charge	\$10.00
Line Connection Charge, Initial Line	\$100.00
Line Connection Charge, Additional Line	\$19.98
Move Charge, Weekdays	\$100.00
Move Charge Weekends, Holidays	\$150.00
Restoral of Suspended Service Charge	\$24.00
Service Call Charge	\$140.00
New Installs per Acct	\$100.00

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SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)**5.7 ACN Business Advantage Plus, (Cont'd.)**

(N)

5.7.3 Maximum Rates and Charges**B. Monthly Recurring and Usage Charges**Local Service,

Local Exchange Access Line, per month	\$79.98
Data/Fax Line, per month	\$79.98

Operator Services, per call

Operator Assistance	\$10.00
Collect	\$10.00

Busy Line Interrupt	\$9.00
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Directory Assistance

Local Directory Assistance	\$3.50
National Directory Assistance	\$2.50

Directory Listing Services

Non-listed number, per month	\$5.98
Non-published number, per month	\$7.98
Additional listings – local or foreign, per month	\$12.00
Toll Free Directory Listing, per month	\$50.00

Features, per use

Repeat Dialing	\$1.50
Call Trace	\$10.00

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SECTION 6 -- SUPPLEMENTAL SERVICES, (CONT'D)**6.1 Custom Calling Features, (Cont'd.)****6.1.3 Rates and Charges****A. Features Offered on Monthly Basis**

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

1. Features ordered prior to November 19, 2009.

Custom Calling Feature	Maximum Monthly
	<u>Residence</u>
Call Forward	\$6.00
Call Waiting	\$6.00
Call Waiting ID	\$6.00
Three-way Calling	\$6.00
Speed Calling 8	\$6.00
Auto Call Back (*69)	\$8.00
Auto Redial	\$6.00
Caller ID with Name	\$12.00
Distinctive Ring I	\$7.00
Anonymous Call Rejection	\$6.00
Calling Number Delivery Blocking	\$0.00

(D)

(D)

1. Features ordered on or after November 19, 2009.

Custom Calling Feature	Maximum Monthly
Anonymous Call Rejection	\$10.00
Auto Call Back (*69)	\$14.00
Auto Redial	\$4.00
Call Forward	\$4.00
Call Screening	\$12.00
Calling Number Delivery Blocking	\$0.00
Distinctive Ring I	\$8.00
Distinctive Ring II	\$12.00
Speed Calling 8	\$8.00
Three-way Calling	\$12.00

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SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D)**6.1 Custom Calling Features, (Cont'd.)****6.1.3 Rates and Charges (Cont'd.)****B. Features Offered on a Usage Sensitive Basis**

The following features are available to all local exchange Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed a per use charge each time the feature is used by the Customer. Customers may choose to subscribe to these features on a monthly basis to obtain unlimited use of these features for a fixed monthly charge.

Custom Calling Feature	Maximum Per Use
	<u>Residence</u>
3-Way Calling	\$1.50
Auto Redial	\$1.50
Auto Call Back (*69)	\$1.50
Call Trace	\$7.00
Calling Number Delivery Blocking	\$0.00

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SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D)**6.4 Directory Listing Service (Cont'd.)****6.4.3 Maximum Rates****A. Nonrecurring Charges**

Additional Listing, per listing:	\$10.00
Non-published Service, per listing:	\$10.00
Non-directory Listed Service, per line:	\$10.00

B. Monthly Recurring Charges

	<u>Residential</u>	(D)
Additional Listing, per listing:	\$5.00	
Non-published Service, per listing:	\$5.00	
Non-directory Listed Service, per listing	\$3.00	(D)

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SECTION 11 - CURRENT PRICE LIST**11.1 Service Charges and Surcharges****11.1.1 Service Order and Change Charges**

	<u>Residence</u>	(D)
Line Connection Charge		
First line, per request	\$40.00	
Additional line, each	\$40.00	
Moving of Service, per line	\$40.00	
Transfer of Service, per order	\$5.00	
Telephone Number Change	\$10.00	
Service Order Charge	\$5.00	
Add Calling Features	\$5.00	(D)

11.1.2 Temporary Suspension of Service

	<u>Residence</u>	(D)
<u>Nonrecurring Charge</u>		
All Service Levels:	\$20.00	
<u>Monthly Recurring Charge</u>		
ACN Advantage Home – Standard and Value Options	\$20.00	
ACN Advantage Plus – Standard and Value Options	\$20.00	
ACN Advantage Unlimited	\$20.00	
ACN Data/Fax Line	\$20.00	(D)

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SECTION 11 - CURRENT PRICE LIST, (CONT'D.)**11.1 Service Charges and Surcharges, (Cont'd.)****11.1.3 Restoral Charge**

	<u>Residence</u>	(D)
Restoration after temporary denial, but prior to completion of order to discontinue service:	\$20.00	 (D)

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SECTION 11 - CURRENT PRICE LIST, (CONT'D.)**11.2 Local Exchange Service, (Cont'd.)****(N)****11.2.3 Business Bundled Services****A. ACN Business Advantage Unlimited****1. Non-Recurring Charges**

Service connection and/or change charges may apply.

Add feature Charge	\$5.00
Line Connection Charge, Initial Line	\$50.00
Line Connection Charge, Additional Line	\$9.99
Move Charge, Weekdays	\$50.00
Move Charge Weekends, Holidays	\$75.00
Restoral of Suspended Service Charge	\$12.00
Service Call Charge	\$70.00
New Installs per Acct	\$50.00

(N)

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SECTION 11 - CURRENT PRICE LIST, (CONT'D.)**11.2 Local Exchange Service, (Cont'd.)**

(N)

11.2.3 Business Bundled Services, (Cont'd.)**A. ACN Business Advantage Unlimited, (Cont'd.)****2. Monthly Recurring and Usage Charges**Local Service,

Local Exchange Access Line, per month	\$49.99
Data/Fax Line, per month	\$39.99

Operator Services, per call

Operator Assistance	\$5.00
Collect	\$5.00

Busy Line Interrupt	\$4.50
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Directory Assistance

Local Directory Assistance	\$1.75
National Directory Assistance	\$1.25

Directory Listing Services

Non-listed number, per month	\$2.99
Non-published number, per month	\$3.99
Additional listings – local or foreign, per month	\$6.00
Toll Free Directory Listing, per month	\$25.00

Features, per use

Repeat Dialing	\$0.75
Call Trace	\$5.00

(N)

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SECTION 11 - CURRENT PRICE LIST, (CONT'D.)**11.2 Local Exchange Service, (Cont'd.)**

(N)

11.2.3 Business Bundled Services, (Cont'd.)**B. ACN Business Advantage Plus****1. Non-Recurring Charges**

Service connection and/or change charges may apply.

Add feature Charge	\$5.00
Line Connection Charge, Initial Line	\$50.00
Line Connection Charge, Additional Line	\$9.99
Move Charge, Weekdays	\$50.00
Move Charge Weekends, Holidays	\$75.00
Restoral of Suspended Service Charge	\$12.00
Service Call Charge	\$70.00
New Installs per Acct	\$50.00

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SECTION 11 - CURRENT PRICE LIST, (CONT'D.)**11.2 Local Exchange Service, (Cont'd.)**

(N)

11.2.3 Business Bundled Services, (Cont'd.)**B. ACN Business Advantage Plus, (Cont'd.)****2. Monthly Recurring and Usage Charges**Local Service,

Local Exchange Access Line, per month	\$39.99
Data/Fax Line, per month	\$39.99

Operator Services, per call

Operator Assistance	\$5.00
Collect	\$5.00

Busy Line Interrupt	\$4.50
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Directory Assistance

Local Directory Assistance	\$1.75
National Directory Assistance	\$1.25

Directory Listing Services

Non-listed number, per month	\$2.99
Non-published number, per month	\$3.99
Additional listings – local or foreign, per month	\$6.00
Toll Free Directory Listing, per month	\$25.00

Features, per use

Repeat Dialing	\$0.75
Call Trace	\$5.00

(N)

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SECTION 11 - CURRENT PRICE LIST, (CONT'D.)**11.3 Supplemental Services****11.3.1 Custom Calling Features****A. Features Available on a Monthly Basis**

1. Features ordered prior to November 19, 2009.

Custom Calling Feature	Monthly	
	Residence	
Call Forward	\$3.00	
Call Waiting	\$3.00	
Call Waiting ID	\$3.00	
Three-way Calling	\$3.00	
Speed Calling 8	\$3.00	
Automatic Call Back (*69)	\$4.00	
Auto Redial	\$3.00	
Caller ID with Name	\$6.00	
Distinctive Ring I	\$3.50	
Anonymous Call Rejection	\$3.00	
Calling Number Delivery Blocking	\$0.00	

2. Features ordered on or after November 19, 2009.

Custom Calling Feature	Monthly
Anonymous Call Rejection	\$5.00
Auto Call Back (*69)	\$7.00
Auto Redial	\$1.50
Call Forward	\$1.50
Call Screening	\$6.00
Calling Number Delivery Blocking	\$0.00
Distinctive Ring I	\$4.00
Distinctive Ring II	\$6.00
Speed Calling 8	\$4.00
Three-way Calling	\$6.00

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SECTION 11 - CURRENT PRICE LIST, (CONT'D.)**11.3 Supplemental Services, (Cont'd.)****11.3.1 Custom Calling Features, (Cont'd.)****B. Features Offered on a Usage Sensitive Basis**

Custom Calling Feature	Per Use	
	<u>Residence</u>	
3-Way Calling	\$0.75	
Auto Redial	\$0.75	
Auto Call Back (*69)	\$0.75	
Call Trace	\$3.50	
Calling Number Delivery Blocking	\$0.00	

(D)

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SECTION 11 - CURRENT PRICE LIST, (CONT'D.)**11.3 Supplemental Services, (Cont'd.)****11.3.4 Directory Listing Service****A. Nonrecurring Charges**

Additional Listing, per listing:	\$5.00
Non-published Service, per listing:	\$5.00
Non-directory Listed Service, per listing:	\$5.00

B. Monthly Recurring Charges

	<u>Residential</u>	(D)
Additional Listing, per listing:	\$1.80	
Non-published Service, per listing:	\$4.25	
Non-directory Listed Service, per line	\$0.30	(D)

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